

# Health Intelligence Messenger (HIM)



Health Intelligence Messenger (HIM) is software and a service offered by Patients First that facilitates the secure electronic transmission of patient information between general practices, laboratories, specialists, and hospitals.

WHAT IF I WANT TO SEND A GP2GP MESSAGE TO A PRACTICE WITHOUT HIM INSTALLED?

HIM requires that both the sending and receiving practice are using the service. The HIM software can detect in real-time those practices using HIM and, if available, will use the HIM network to send a GP2GP message. If a receiving practice doesn't use HIM, the message will be seamlessly moved across to the HealthLink network.

HOW DO I GET HIM?

Contact our support team for more information on pricing and to have HIM installed at your healthcare facility.

For more information, please visit our website

[www.patientsfirst.org.nz](http://www.patientsfirst.org.nz) or

contact us at

[info@patientsfirst.org.nz](mailto:info@patientsfirst.org.nz) or

04 473 9168.

## Benefits & Features

### UNLIMITED GP2GP MESSAGES FOR FREE

We will deliver your GP2GP messages between participating\* general practices via HIM at no extra charge.

### SIGNIFICANT REDUCTION IN COSTS

Receive significant savings with a predictable low, fixed, monthly charge regardless of activity levels for all other message types\*.

### SUPPORTS HEALTH IT INNOVATION

As a not-for-profit charitable organisation, your support assists us to develop and provide affordable high-value solutions and services to fill gaps in the New Zealand health sector.

### LARGE FILE TRANSFER

There is no theoretical file size limit. Other providers have a limit of 20MB for GP2GP messages requiring splitting of larger records.

### EASY INSTALLATION

No need to incur additional charges from an IT provider; we can perform a quick five-minute installation remotely at a time that suits you.

### SECURE

Uses industry standard Secure Socket Layer (SSL) encryption.

### STANDARDS BASED

Supports international standard HL7® v2 messages.

## WHICH PROVIDERS AND FACILITIES SUPPORT THE USE OF HIM?

HIM is gradually being rolled-out to healthcare facilities across New Zealand. We are working with a range of facilities to enable the use of HIM for sending messages such as eReferrals, lab results, and discharge summaries between general practices and laboratories, specialists and hospitals. As facilities on-board with HIM, the messages will automatically be sent over the HIM network.

## WHAT'S INVOLVED IN USING HIM?

Once HIM is installed in a practice it is entirely invisible to the practice and the end user. There is nothing that practices do differently when using their GP2GP export or import functionality or sending or receiving other message types.

## WHAT'S INVOLVED IN INSTALLING HIM AT A PRACTICE?

HIM needs to be installed on a practice server which can be performed by Patients First, an IT service provider, or anyone within the practice. The installation takes approximately 1-2 minutes, after which the software needs to be configured by entering the practice's HPI facility ID and loading the digital keys provided.