



Patients First

The Quality and Information Programme for Primary Care



Patients First is a sector resource for primary care acting as a focal point for quality and information.

It has tripartite ownership via General Practice New Zealand, the Royal New Zealand College of General Practitioners and the National Health IT Board.

Patients First operates as a Programme Office with a Steering Group consisting of representation from: NHITB, GPNZ, RNZCGP, Ministry of Health Primary Care, Health Quality and Safety Commission, The Pharmaceutical Society of New Zealand, Nursing and primary care delivery networks.

Funding to-date has been via Primary Care Technology Grants through the NHITB - regarded as seed funding to provide the chance to establish the programme, identify and secure long-term funding as an operational and strategic group for primary care.



Patients First is:

A COLLABORATIVE PROGRAMME delivering sector investment in quality improvement in primary care. It is patient focused, sector-driven and clinically led.

ABOUT JOINING the dots in the sector.

ABOUT ENABLING quality through effective use of information

The programme came into its current identity in April 2010, as the implementation phase of qi4gp – moving from discussion to delivery.

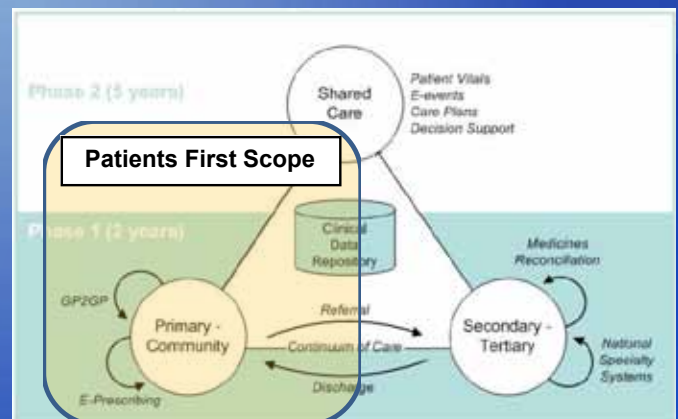
Patients First is the national programme for quality and information in Primary Care, fulfilling a joint obligation

- to the clinical community around quality
- enabled by information in the delivery of key projects in the National Health IT Plan.

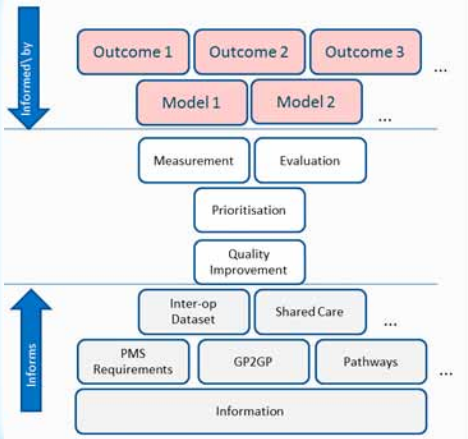
Achievements to date

Since the inception of Patients First in April 2010, the programme has delivered:

- The design, build and test of GP2GP, go-live and rollout from 1 July 2011
- Input to design and implementation of the Community ePrescribing Pilot project (in progress)
- Delivery of the eDischarge project (in progress)
- Creation of a draft core and common data concepts list for use by projects traversing primary, secondary and shared care and championing this through HISO
- PMS certification – requirements identified and the first vendor RFI process against these requirements underway
- Introduction of the Health Quality Measures New Zealand framework
- Evaluation of Clinical Pathways approach and toolset for the sector with corresponding recommendations for implementation
- Safe Medication Management in primary care (under contract to the SMM Programme) – input to primary care medications information requirements, medicines reconciliation in Rest homes feasibility, process review of hospital discharge to residential care
- Engagement with primary care via various networks and regular forums e.g. the Sector Architects Group, Architects Governance Group, NICLG, PCIM and other forums



Serving QUALITY



Enabling dialogue and reflection on clinical quality improvement by providing better information

Focusing on providing a quality measurement framework

Providing tools and techniques to better enable information, knowledge and wisdom from data

Engendering better quality information (and coding) through making data more clinically relevant and accessible

Improving shared care

Improving patient relevance and access to information

Moving from data to information and wisdom

Serving INFORMATION



Delivery of the Health IT Plan as it relates to primary care and related integration points

Engagement with the sector to drive integration and consistency where needed

An active voice between the primary care sector and national projects and central agencies to facilitate smarter ways of accessing and using information.

Facilitating appropriate access to joined-up information.

Ensuring there is infrastructure in place to support eContinuum of care and information projects relating to primary care and integration

Implementing it, rolling it out and supporting it!

Focus Areas 2011-2014	Narrative
Sector engagement and representation (leadership)	Contribute to sector activity in primary care quality and better integration of information to support care delivery. Act as a conduit for joining the dots across current sector initiatives and future direction.
PMS systems - requirements and certification	Introduce a sustainable model that provides a framework, governance and incentives for driving better quality PMS product and integration of information to support quality practice, delivery and population health planning.
Primary Care Integration	Includes project delivery of (eContinuum Projects) GP2GP, eDischarge, Community ePrescribing and input to sector standards
Primary Care National System and environment maintenance	Manage the maintenance tail created by eContinuum projects (e.g. GP2GP, Community ePrescribing, eDischarge).
Health Sector Measurements	Delivery and support of the Health Quality Measures NZ framework, including the infrastructure, education and support to integrate identified measures into the library and support the adoption and use of the library.



Source of information:

Andrew Terris, Programme Director, Patients First

021 558 771

andrew.terris@patientsfirst.org.nz



www.patientsfirst.org.nz

